

Phlebotomy Transcription

Speaker: Gloria: Heartland Phlebotomy Graduate

"A phlebotomist is someone who draws blood. The purpose or reason of drawing the blood is to find out what's wrong with our patients and help them get better."

Action: Gloria giving demonstration the use of sampling equipment to students

Speaker: Janell Durdle, Advocate BroMenn Laboratory Director

"I see the future for phlebotomists as really growing within our organization. There's a lot of things you have to know in the medical world to be able to step in and perform phlebotomy. I know the students I get from the Heartland Community program have that background, have that working knowledge, have the understanding and the identification of how important their job is and the major role they play in a patient's care in our hospital. And that's what I require, it's what I expect, and that's what I get from Heartland."

Action: Students interviewing for work in their field, in classroom; and on-site, working

"When I'm looking at hiring a phlebotomist, I look for someone who has great compassion and great empathy. They are at a patient's bedside, but not only are they dealing with a patient, they're dealing with a family. Along with that, they're also dealing with nurses, doctors, all sorts of other people within the organization."

Speaker: Jeremy Praught, Advocate BroMenn Lab Assistant

"Working at a hospital is a great experience, especially starting off in a laboratory because you're given a little more play as to where you can go in the hospital and the situations you're involved in."

Images on Screen: phlebotomist giving demonstration to students

"You're required to be involved in trauma situations where you'll have to go in, and no matter how bad the person is hurt, you'll have to draw their blood. But

you do get the advantage of being able to bounce around and see what mother-baby is like, oncology, and surgery, every different department in the hospital, you'll be involved with all sorts of different patients and their care."

Image on screen: On-site staff member working with supplies related to the job